

STUDENT SUCCESS STORY

BRIDGING HEALTHCARE AND BUSINESS ACUMEN



DIETITIAN GAINS CAREER CONFIDENCE WITH LEAN SIX SIGMA CREDENTIAL



Continuing Education



SYDNEY B. works full-time as a registered dietitian at **McMaster University Continuing Education**. She sought to enhance her professional capabilities by enrolling in the **Lean Six Sigma** program. Encouraged by her manager and utilizing McMaster's employee tuition assistance, she found the program easily accessible through the university's continuing education website.

Balancing her full-time job with the course workload presented a minor challenge. However, the self-paced format of the program allowed her to manage effectively. Though she did not require direct assistance, she appreciated the proactive support offered by course advisors.

Sydney now feels significantly more confident in discussing organizational efficiencies, workflows, and procedure writing with her management team. The course broadened her perspective, enabling her to approach scenarios from new angles.

She also found the downloadable course materials valuable for future reference and appreciated the engaging, real-world restaurant examples that brought the theories to life. This experience has empowered her to take her seat at the table with leadership on business matters.



"I feel more prepared to engage in conversations with leaders related to organizational efficiencies and creating standard operating procedures. The real-world examples used in the course also made it easy to understand concepts and how to apply them to actual business-based scenarios I may come across."



\$68,000-\$113,000 SALARY RANGE

for a Lean Six Sigma certification holder in Canada, and the estimated total pay is \$86,772

Source: Glassdoor

CHALLENGE

Balancing full-time work with the course workload was a challenge for Sydney, but she was able to manage well with effective time management due to the course's self-paced nature.

SOLUTION

Online, self-guided ed2go course:

- **Lean Six Sigma**

RESULTS

Sydney gained increased confidence in business operations, improved communication with management, and developed a new approach to problem-solving.

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