

## STUDENT SUCCESS STORY

# ENHANCING EFFICIENCY AND STRATEGIC THINKING



FROM REACTIVE TO PROACTIVE: DRIVING OPERATIONAL EXCELLENCE WITH LEAN SIX SIGMA



Continuing Education



**MICHAEL H.** is a full-time maintenance superintendent at K+S Potash Canada. He sought to elevate his approach to operational excellence and efficiency by enrolling in the Lean Six Sigma Green Belt course offered through McMaster University Continuing Education.

Discovering the program through a Google search, Michael aimed to gain a deeper understanding of process inefficiencies and implement structured improvements. While fitting the coursework into his demanding schedule presented a challenge, he found the Kure platform user-friendly and the guidance from his Lean Six Sigma Coach invaluable. This training has equipped Michael with the skills and mindset to transition from primarily reactive problem-solving to a more proactive and strategic approach focused on long-term improvements.

Michael was initially hesitant about the online format. However, he was pleased to find the course practical, well-structured, and filled with relevant real-world examples. He particularly appreciated the emphasis on root cause analysis and data-driven decision-making, finding tools like DMAIC, fishbone diagrams, and process mapping immediately applicable to plant maintenance.

Beyond the workplace, the principles of continuous improvement have influenced his approach to everyday challenges, fostering a more intentional and methodical mindset. Michael found the course excellent, providing him with a practical and strategic toolkit that has boosted his confidence and motivation for future leadership opportunities.

“ed2go made it easy to balance learning with a busy work schedule. The course was practical, well-structured, and immediately applicable to my role in maintenance and reliability.”

### CHALLENGE

Successfully integrating the course workload into a demanding full-time work schedule was initially a challenge for Michael.

### SOLUTION

Online, self-guided ed2go course:

- Lean Six Sigma Green Belt (Exam Cost Included)

### RESULTS

Michael gained a deeper understanding of process improvement, enhanced his strategic thinking, and acquired practical tools to drive operational excellence and efficiency in his role.



**\$86,000 ANNUAL SALARY**

average for a Lean Six Sigma Green Belt specialist in Canada

Source: Payscale

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