

## STUDENT SUCCESS STORY

# DRIVING CONTINUOUS PROCESS IMPROVEMENT WITH ENHANCED SKILLS

### LEVERAGING LEAN SIX SIGMA GREEN BELT CREDENTIAL FOR A CAREER BOOST



Continuing  
Education



**HUFRIYA K.** is currently working as the manager of continuous improvement at **McMaster University**. Utilizing her Employee Professional Development Allowance for funding, she enrolled in the **Lean Six Sigma Green Belt** course offered through **McMaster University Continuing Education**. The program's direct relevance to her role served as strong motivation, aligning perfectly with the requirements of an internal position she was interested in and later successfully secured.

While the self-guided nature of the course presented a challenge in dedicating work time to the coursework, Hufriya effectively managed her schedule. The course has significantly enhanced Hufriya's ability to actively engage with Lean Six Sigma practices in her daily work, transforming a previously abstract concept into a tangible and confidently applied skillset.

Hufriya was initially hesitant about the online format and managing a project concurrently. However, she found the structured roadmap and real-time application invaluable. Applying the DMAIC framework she learned to her course projects reduced turnaround time for marketing requests, building significant confidence in her process improvement capabilities. She particularly appreciated the practical tools provided, such as Kure (the project app), fishbone diagrams, SIPOC, and the solution selection matrix, which she has already implemented.

Beyond the technical skills, the course has fostered a more proactive, organized, and solutions-focused approach in her work. It has strengthened her collaboration across teams and solidified her contributions to the organization.



*"This course turned process improvement from a vague concept into a confident skillset I now use daily to drive real results."*

### CHALLENGE

Balancing the demands of a full-time management role with the self-guided coursework was a challenge for Hufriya, but ed2go advisors helped answer any questions she had.

### SOLUTION

Online, self-guided ed2go course:

- **Lean Six Sigma Green Belt**  
(Exam Cost Included)

### RESULTS

Hufriya gained practical Lean Six Sigma skills, enhanced her ability to drive process improvements, and increased her confidence and effectiveness in her new role.



## \$86,000 ANNUAL SALARY

average for a Lean Six Sigma Green Belt specialist in Canada

Source: Payscale

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